



FRED WILLIAMSON & ASSOCIATES, INC.  
*Telecommunications Management Services*

**VIA ECFS**

June 30, 2016

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of Secretary  
445 12<sup>th</sup> Street, S. W.  
Washington, D.C. 20554

**RE: Submission of information Pursuant to FCC 54.313 Rules – ETC Annual Reports and Certifications WC Docket No. 1458**

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, ALLBAND Communications Cooperative (“Allband”), Michigan, Study Area Code 310542, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket No. 1458.

This information has also been submitted to the Universal Service Administrative Company through its E-File system.

Please contact me if you have any questions.

Sincerely,

Tim Morrissey  
President  
314-605-9220  
[tmorrissey@fwainc.com](mailto:tmorrissey@fwainc.com)

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310542
<015>	Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	RON SIEGEL
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9893699999 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310542
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<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM

<110>	Has your company received its ETC certification from the FCC?	(yes / no )	<input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC?	(yes / no )	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

310542MI112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Yes

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<210> For the prior calendar year, were there any reportable voice service outages? No

**(300) Unfulfilled Service Request  
Data Collection Form**FCC Form 481  
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&lt;300&gt; Unfulfilled service request (voice)

0

&lt;310&gt; Detail on attempts (voice)

Name of Attached Document

&lt;320&gt; Unfulfilled service request (broadband)

0

&lt;330&gt; Detail on attempts (broadband)

Name of Attached Document

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<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
310542MI510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

<b>(600) Functionality in Emergency Situations</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

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<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	310542MI610.pdf



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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

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[illegible]

**(800) Operating Companies  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM
<810>	Reporting Carrier	ALLBAND COMMUNICATIONS COOPERATIVE
<811>	Holding Company	Allband Communications Cooperative
<812>	Operating Company	ALLBAND COMMUNICATIONS COOPERATIVE

[illegible]

**(900) Tribal Lands Reporting  
Data Collection Form**

 FCC Form 481  
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&lt;900&gt; Does the filing entity offer tribal land services? (Y/N) No

&lt;910&gt; Tribal Land(s) on which ETC Serves

&lt;920&gt; Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 310542MI1010.pdf

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Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

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Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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&lt;1100&gt; Certify whether terrestrial backhaul options exist (Y/N)

Yes

&lt;1130&gt; Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM

310542MI1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP <http://allband.org/lifeline/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2000) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information



**(2000) Price Cap Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

&lt;2016&gt; Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

&lt;2017A&gt; Connect America Fund Phase II recipient?

&lt;2017B&gt; Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing  
Required Information

cap carrier used for capital expenditures in 2015.

&lt;2018&gt; Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing  
Required Information

&lt;2019&gt; Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

&lt;2020&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

&lt;2021&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

&lt;2026&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

&lt;2027&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certification	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	310542MI3010b.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	310542MI3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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**Financial Data Summary**

(3027) Revenue	1962790
(3028) Operating Expenses	1563257
(3029) Net Income	140305
(3030) Telephone Plant In Service(TPIS)	7107811
(3031) Total Assets	5395486
(3032) Total Debt	5783924
(3033) Total Equity	-456263
(3034) Dividends	0

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier  
Data Collection Form**

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**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>FRED WILLIAMSON &amp; ASSOCIATES, INC.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	FRED WILLIAMSON & ASSOCIATES, INC.
Name of Reporting Carrier:	ALLBAND COMMUNICATIONS COOPERATIVE
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/30/2016
Printed name of Authorized Officer:	RON SIEGEL
Title or position of Authorized Officer:	GENERAL MANAGER
Telephone number of Authorized Officer:	9893699870 ext.
Study Area Code of Reporting Carrier:	310542 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	ALLBAND COMMUNICATIONS COOPERATIVE
Name of Authorized Agent Firm:	FRED WILLIAMSON & ASSOCIATES, INC.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/30/2016
Name of Authorized Agent Employee:	TOM KARALIS
Title or position of Authorized Agent or Employee of Agent	CONSULTANT
Telephone number of Authorized Agent or Employee of Agent:	9182981618 ext.
Study Area Code of Reporting Carrier:	310542 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

<b>(700) Price Offerings including Voice Rate Data</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310542
<015>	Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	RON SIEGEL
<035>	Contact Telephone Number - Number of person identified in data line <030>	9893699999 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]



<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015>	Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
-------	-----------------	------------------------------------

<030>	Contact Name - Person USAC should contact regarding this data	RON SIEGEL
-------	---	------------

<039> Contact Email Address - Email Address of person identified in data line <030> RSIEGEL@ALLBANDCOMM.COM

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
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[illegible]

<b>(800) Operating Companies</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310542
<015>	Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	RON SIEGEL
<035>	Contact Telephone Number - Number of person identified in data line <030>	9893699999 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	RSIEGEL@ALLBANDCOMM.COM
<810>	Reporting Carrier	ALLBAND COMMUNICATIONS COOPERATIVE
<811>	Holding Company	Allband Communications Cooperative
<812>	Operating Company	ALLBAND COMMUNICATIONS COOPERATIVE

[illegible]

**ALLBAND COMMUNICATION COOPERATIVE**  
**FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN**  
**(USAC DOCUMENT - 310542MI112.PDF)**

Company Name: Allband Communications Cooperative

Headquarters: Curran, Michigan

### Narrative

Pursuant to FCC USF/ICC Transformation Order, Rate of Return carriers were required to file 5 year plans consistent with Title 47 Section 54.202(a)(1)(ii) in 2014 and are required to file Annual Progress Reports thereafter consistent with Title 47 Section 54.313(a)(1).

For Allband Communication Cooperative's Service Quality Improvement Report, the service area is comprised of a single exchange, Robbs Creek.

Allband Communications Cooperative certifies that during the Service Quality Improvement Report period, **Allband Communications Cooperative did not receive any requests to provide Broadband Service to any new Community Anchor Institutions (CAIs).**

The Service Quality Improvement Report includes: (1) A map detailing progress towards meeting plan targets; (2) An explanation of how much universal service support was received; (3) How it was used to improve service quality, coverage, or capacity; (4) An explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year.

### Maps

A detailed map is included that illustrates progress towards plan goals made to date in 2015.

### Universal Service Support Received

For Calendar Year 2015, Allband Communications Cooperative received \$1,369,152 of High Cost Program universal support funds from USAC.

The estimated amount spent on Capital Expenses is: \$796,507

The estimated amount spent on Operating Expenses is: \$572,645

### How Universal Service Support Was Used to Improve Service Quality, Coverage, or Capacity

As Universal Service Funds are allocated based on past plant investment, the primary use of such funds is cost of money, capital recovery, income and property tax payments, access to new subscribers in the exchange and maintenance in support of this previously constructed plant. Allband Communications Cooperative's past investments have enabled the availability of 4/1Mbps service throughout its service area and an infrastructure that will support higher speeds. \$796,507 recovered capital expenses that were used to improve service coverage. The operating expenses of \$572,645 were incurred to maintain service coverage and quality. Allband did not make expenditures for capacity improvements.

### 2016 Service Quality Improvement / Progress Report

The primary activity for 2015 was continued network maintenance and repairs throughout the entire Allband Communications Cooperative service area. This activity sustained service coverage and service quality.

### Explanation Regarding Any Network Improvement Targets Not Fulfilled in the Prior Calendar Year

Allband Communications Cooperative, for economic reasons, did not pursue the conversion of its Fiber to the Home (FTTH) Sonnet ring to a 10 GB Ethernet ring.

Central office battery replacement has been deferred until 2016 due to the longevity of the current system.

Ailband Communications Cooperative  
Robb's Creek Exchange

R4E

R5E

R6E

R7E

T31N

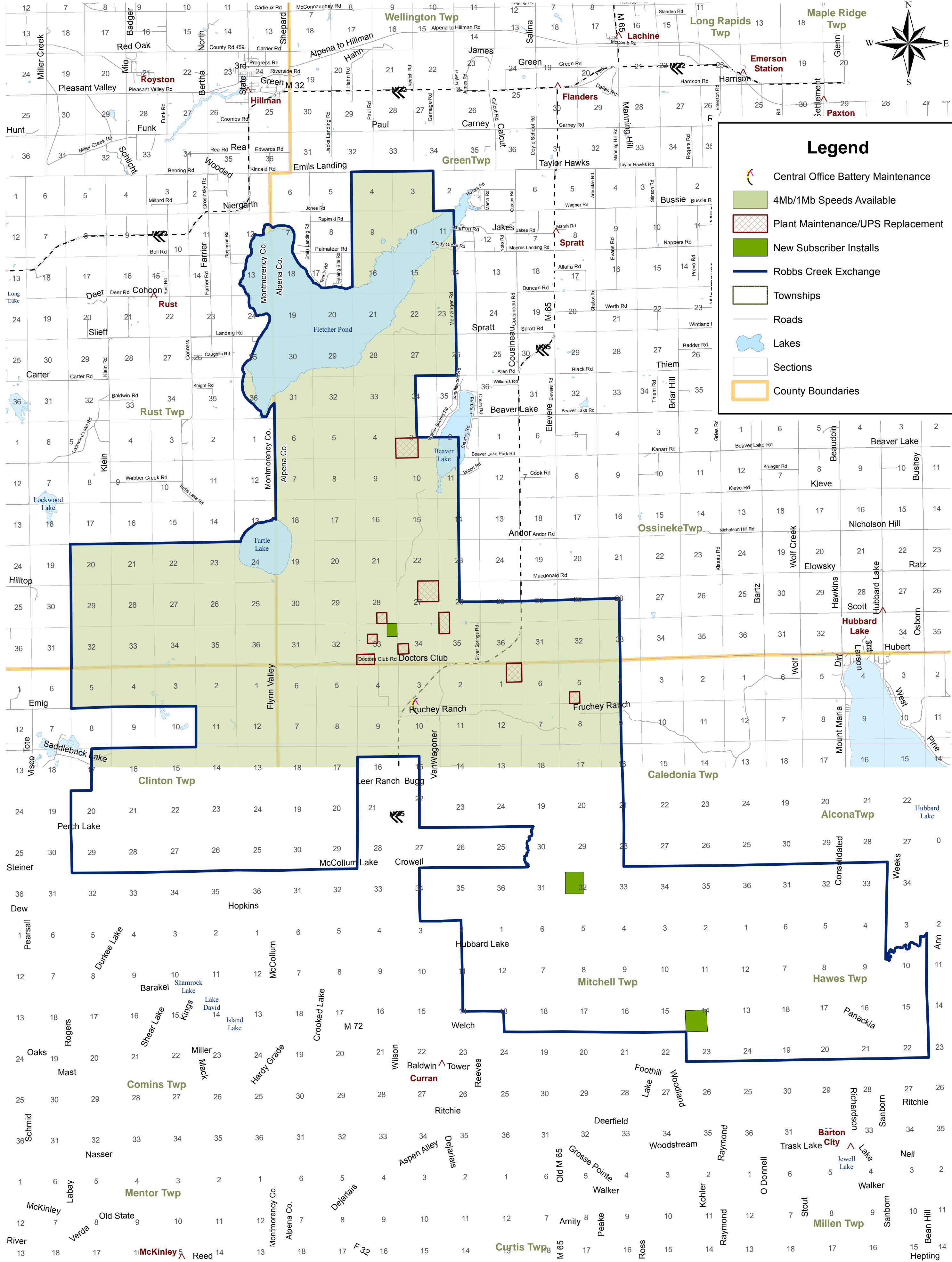
T30N

T29N

T28N

T27N

T26N



**ALLBAND COMMUNICATION COOPERATIVE**  
**QUALITY OF SERVICE AND CUSTOMER PROTECTION PROCESS**  
**(USAC DOCUMENT - 310542MI510.PDF)**



## **ALLBAND COMMUNICATIONS COOPERATIVE**

### **QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES**

#### **1. Available Customer Service Representatives to Answer Phones**

All calls received by Allband Communications Cooperative during business hours are answered by the third ring. When the assigned customer representatives are unable to answer calls by the third ring, additional representatives are available to help answer phones.

#### **2. Provide After Hours Emergency Customer Service**

Calls are answered within 60 seconds. Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by Allband Communications Cooperative to ask customers to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the Allband Communications Cooperative service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available.

#### **3. Provide a 24/7 Hour Internet Help Desk Service**

All calls are answered within 60 seconds. Call logs are reviewed daily by personnel with Managers available to review and address any issues.

#### **4. Online Bill Payments**

Payments made online are posted to the customer accounts and are viewable on the online customer account summaries within 24 hours. Any encountered problems are reported to the Controller and resolved as quickly as possible.

## **5. Customer Satisfaction Surveys to All Current Subscribers**

A survey with questions regarding the areas of Phone, Office, Service Technicians and Customer Support is made available to all customers to rate the company on a scale of 1 to 5; 1 being excellent. It is the goal of Allband Communications Cooperative to obtain a 1 or 2 (Excellent or Good) on 90% of returned surveys. Results are returned to the Manager who will call customers that gave the company a poor rating to determine what could be done differently to serve them better.

## **6. Give Customers Cut-off Warnings & Provide Bill Arrangement Opportunities**

Customers are given two months of missed payments before being cut off. Notification of the payment due date and the cut-off date are prominently displayed on bills as well as of the opportunity to make payment arrangements to avoid being cut-off. Customers in danger of losing service will receive a call from a customer service representative to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with the Controller who will work to resolve the matter and prevent it from occurring again. Account balance reports are printed monthly using the company's billing system.

## **7. Ensure That All New Service Installation Orders Are Fulfilled Promptly**

All customers are contacted within 48 hours regarding scheduling the new service installation. If outside plant is already in place, an order is filled at the customers' earliest convenience; if outside plant is not in place, the order will be filled as soon as the weather permits.

## **8. Minimize Customer Downtime for Services & Make Requested Changes Promptly**

Contact customers regarding all service requests the same day, with a goal of resolving all issues within 48 hours. Any unresolved issues will be resolved contingent on the technician/customer coordination of access to the premises.

## **9. Proactively Monitoring in Case of Major Service Outages**

Service technicians will be made aware of outages affecting customers within an hour. It is the goal of Allband Communications Cooperative to resolve major outages in four hours or less. If an outage has not been resolved within four hours, technicians will begin utilizing all available resources. Technicians establish and accomplish yearly training goals to be better equipped for managing all services.

## **CUSTOMER PRIVACY**

### **Company Confidential Information Policy**

Allband Communications Cooperative has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information.

The policy states: *"You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."*

### **Company CPNI Policy**

Allband Communications Cooperative has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee."

As a part of this policy, Allband Communications Cooperative has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

**ALLBAND COMMUNICATION COOPERATIVE**

**EMERGENCY SITUATION FUNCTIONALITY – AVAILABILITY OF BACK UP POWER**

**(USAC DOCUMENT - 310542MI610.PDF)**

**ALLBAND COMMUNICATIONS COOPERATIVE**  
**EMERGENCY SITUATION FUNCTIONALITY**  
**AVAILABILITY OF BACK-UP POWER**

Allband Communications Cooperative has (1) one central office location within its service area. This location is equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. After each power outage, the generators are inspected and are also professionally serviced annually to ensure functionality.

In addition, Allband Communications Cooperative has installed back-up batteries on the customer premise equipment. Multiple back-up batteries have been installed at homes of those with special needs. Spare batteries are kept at Allband Communications Cooperative's main office for replacement of batteries at customer homes in the event of a prolonged power outage.

**TRAFFIC ROUTING**

Voice traffic between the central office switch and remote switches is carried across fiber optic cable allowing continued service if one route is interrupted. Voice traffic between the central office switch and the upstream tandem is also provisioned across fiber optic trunks.

## **MANAGING TRAFFIC SPIKES**

Allband Communications Cooperative careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

- Usage rates are analyzed monthly by Allband Communications Cooperative using reports automatically generated by the switch to ensure that usage does not exceed 90% of total line capacity.
- Allband Communications Cooperative will monitor traffic internally on a monthly basis to ensure optimal efficiency.

**ALLBAND COMMUNICATION COOPERATIVE**

**VOICE SERVICES RATE COMPARABILITY**

**(USAC DOCUMENT - 310542MI1010.PDF)**



## **Voice Services Rate Comparability**

### **Allband Communications Cooperative**

In compliance with the 54.313 Rules, Allband Communications Cooperative must certify that its current rate for fixed voice services is no more than two standard deviations above the national average urban rate for voice service.

According to the 2016 Urban Rate Survey conducted by the FCC's Wireline Competition Bureau, the rate floor for voice services is \$21.93, and the reasonable comparability benchmark for voice services is \$41.07<sup>1</sup>.

The rates shown on the Voice Pricing Form (0700) are below \$41.07. Consequently, Allband Communications Cooperative meets the above mentioned requirement.

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<sup>1</sup> WIRELINE COMPETITION BUREAU ANNOUNCES RESULTS OF 2016 URBAN RATE SURVEY FOR FIXED VOICE AND BROADBAND SERVICES, POSTING OF SURVEY DATA AND EXPLANATORY NOTES, AND REQUIRED MINIMUM USAGE ALLOWANCE FOR ETCS SUBJECT TO BROADBAND PUBLIC INTEREST OBLIGATIONS; WC Docket #10-90, DA 16-362 Released April 5<sup>th</sup>, 2016

**ALLBAND COMMUNICATION COOPERATIVE**

**LIFELINE PLAN**

**(USAC DOCUMENT - 310542MI1210.PDF)**

## Michigan Lifeline Administration Service

**LIFELINE APPLICATION**

Eligible customers will receive \$11.25 off their monthly phone bill  
and seniors aged 65 and older can receive additional discounts.

**TOLL FREE 1-866-321-2323**

To apply for Lifeline Service, complete the application below and send it to:

**Lifeline Administration Service**

**PO Box 11037, Lansing, Michigan 48901 OR fax to 517-482-3548**

**IDENTIFICATION INFORMATION (PLEASE PRINT)**

Applicant's phone number:		Name of phone company:	
Date of Birth:	Last 4-digits of Social Security Number:		
Last Name:	First Name:	M.I.:	
Street:			

**Residential street address only; FCC regulations prohibit the use of P.O. Boxes for the Lifeline program**

City:	State:	ZIP Code:
This is my permanent address: Yes <input type="checkbox"/> No <input type="checkbox"/> This is a rural address with no postal route: Yes <input type="checkbox"/> No <input type="checkbox"/>		
Billing Address, City, State and Zip Code (if different from Service Address)		

There are multiple unique households (e.g. nursing home, assisted living facility) at my address, as defined in this program.

YES ☐

NO ☐

**PROGRAM QUALIFICATION INFORMATION**

To be eligible for Lifeline discounts, regulations require you to qualify via one of the two methods below. Please fill out one section only.

**Method 1. My income is within the guidelines and I am providing the following photocopies that document my total household income, which is stated below. Please check all that apply.**

**TOTAL MONTHLY INCOME: \$**

**NUMBER OF HOUSEHOLD MEMBERS:**

# of Household Members	Gross Monthly Income	Gross Annual Income*
1	\$1,485	\$17,820
2	\$2,003	\$24,030
3	\$2,520	\$30,240
4	\$3,038	\$36,450
*Add \$6,240 (\$520 monthly) for each additional household member.		

<input type="checkbox"/> Prior year's state or federal tax return.	<input type="checkbox"/> Current Annual Income Statement from Employer
<input type="checkbox"/> Social Security statement of benefits	<input type="checkbox"/> Paycheck stubs or other official document containing income information for any 3 consecutive months within last 12 months
<input type="checkbox"/> Retirement/pension statement of benefits	<input type="checkbox"/> Veterans Administration statement of benefits
<input type="checkbox"/> Unemployment/Worker's Compensation Statement of Benefits	<input type="checkbox"/> Divorce decree or child support document containing income information

**Method 2. I, or the member of my household named below, receives assistance from one of the listed programs. I am providing documentation of participation in the checked program.**

**Name:** \_\_\_\_\_

<input type="checkbox"/> Food stamps	<input type="checkbox"/> Federal Public Housing Assistance or Section 8
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Temporary Assistance for Needy Families (TANF)
<input type="checkbox"/> Supplemental Security Income	<input type="checkbox"/> National School Lunch – Free Lunch Program
<input type="checkbox"/> Low-Income Home Energy Plan (LIHEAP)	

**LIFELINE ADMINISTRATION SERVICE PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES**

AcenTek	Climax Telephone Company	Springport Telephone Company
Allband Communications Coop.	Deerfield Farmers' Telephone Co.	TDS Telecom
Baraga Telephone Company	Hiawatha Telephone Company	Thumb Cellular
Barry County Telephone Company	Kaleva Telephone Company	Upper Peninsula Telephone Company
Blanchard Telephone Company	Lennon Telephone Company	Waldron Telephone Company
Bloomington Communications	Michigan Central Broadband Co.	Westphalia Broadband, Inc./Comlink
Carr Telephone Company	Midway Telephone Company	Westphalia Telephone Company
CenturyLink of Michigan	Ogden Communications	Winn Telecom
CenturyLink of Midwest Michigan	Ontonagon County Telephone Co.	Winn Telephone Company
CenturyLink of Northern Michigan	Pigeon Telephone Company	
CenturyLink of Upper Michigan	Sand Creek Telephone Company	
Chapin Telephone Company	Southwest Michigan Communications	

**For more information, please call 1-866-321-2323.**

If your phone company is not on the list above, please contact them directly to apply for Lifeline discounts.

**APPLICANT ACKNOWLEDGEMENTS****PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT YOU UNDERSTAND AND AGREE:**

- I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service.
- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Lifeline support is only available for a single phone line at my principal residence and no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.)
- Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
- I will notify my telephone company within 30 days if I no longer qualify for Lifeline and I may be subject to penalties if I fail to do so.
- I will notify my telephone company within 30 days of any changes to my residential address.
- I will be required to certify my continued eligibility for Lifeline at least once a year and know failure to do so will result in termination of my participation in the program.

**APPLICANT SIGNATURE**

**I certify, under penalty of perjury, that the information provided in this application and supporting documentation is true and complete.**

Signature:

Date:

**REVISED 2/2016**

**Lifeline Administrative Service  
Lifeline Household Worksheet**

Name	
Address	
Telephone Number	

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your **household** is everyone who lives together at your address as one economic unit (including children and people who are not related to you).

The **adults** you live with are part of your **economic unit** if they contribute to and share in the income and expenses of the household. An **adult** is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household **expenses** include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). **Income** includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.

**You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.**

1. Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner)        **YES**        **NO**

- If you checked **YES**, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.
- If you checked **NO**, please answer question #2.

2. Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?

- |   |   |
|---|---|
| A. A parent <u>      </u> <b>YES</b> <u>      </u> <b>NO</b>  | D. An adult roommate <u>      </u> <b>YES</b> <u>      </u> <b>NO</b>                 |
| B. An adult son or daughter <u>      </u> <b>YES</b> <u>      </u> <b>NO</b>  | E. Other <u>                    </u> <u>      </u> <b>YES</b> <u>      </u> <b>NO</b> |
| C. Another adult relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.) <u>      </u> <b>YES</b> <u>      </u> <b>NO</b> |   |

- If you checked **NO** for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet.
  - If you checked **YES**, please answer question #3.
3. Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2?        **YES**        **NO**
- If you checked **NO**, then your address includes **more than one household**. Please initial lines A and B below, and sign and date the worksheet.
  - If you checked **YES**, then your address includes only **one household**. You may not sign up for Lifeline because someone in your household already receives Lifeline.

**CERTIFICATION**

Please initial the certifications below and sign and date this worksheet. Submit this worksheet to \_\_\_\_\_ [insert company or agency name] along with your Lifeline application.

- A.        I certify that I live at an address occupied by multiple households.
- B.        I understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature \_\_\_\_\_ Date \_\_\_\_\_

We know your telephone is your



# ***LIFELINE***

*Did you know discounts on basic phone service  
are available to low-income consumers?*



**For more information:**

- **Call us at (989) 369-9999 and ask about Lifeline and Link-up**
- **Call the Federal Communications Commission (FCC) at 1-888-CALLFCC**
- **Go online to [www.lifeline.gov](http://www.lifeline.gov)**





## Lifeline Program

### Do you have difficulty paying your utility bills? Do you currently have telephone service and want to lower the bill?

If you are low-income, you may be eligible for a discount on basic local telephone service. The Michigan Public Service Commission (MPSC) urges qualifying residents to apply for the Lifeline Assistance Program. This program makes basic local telephone service more affordable for income-eligible families throughout Michigan. If you qualify, you can receive a discount for monthly telephone service.

### Lifeline benefits if income eligible:

- *Under age 65* get minimum discount of \$9.25 per month, (current average is \$10.00 per month; varies depending on service provider)
- *Age 65 or older* get minimum discount of \$12.35 per month

*NOTE: Some wireless companies may provide free phones and free service for low-income customers. Check with wireless phone companies.*

### How do I apply for Lifeline?

Contact your local landline telephone company to apply. If you have a local telephone book, check in the front of the book for more information.

You may also contact the MPSC, at 800-292-9555, for a list of [participating companies](#).

*\*Telephone companies may require annual re-enrollment and verification of income eligibility.*

### Who is eligible?

To qualify for Lifeline, your household income must be at or below the guidelines listed in the chart, or you must participate in one of the following assistance programs:

- Medicaid
- Food Assistance
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families, or
- The National School Lunch Program (free and reduced price lunch)

150% of Poverty Guideline	
Number of Household Members	Annual Income (AGI)
1	\$17,820
2	\$24,030
3	\$30,240
4	\$36,450
5	\$42,660
6	\$48,870
7	\$55,095
8	\$61,335
For Each Additional Household Member, Add:	
\$6,240	

**ALLBAND COMMUNICATION COOPERATIVE**

**MILESTONE CERTIFICATION**

**(USAC DOCUMENT - 310542MI3010.PDF)**



**Progress Report on 5 Year Plan**

**Line 3010(b) - Milestone Certification**

Allband Communications Cooperative certifies that, upon a reasonable request, it will provide Broadband services at actual speeds of 4Mbps\ downstream / 1Mbps upstream, with latency suitable for real-time applications, including VoIP and usage capacity that is reasonably comparable to urban areas and that requests for such services are met within a reasonable amount of time.

**ALLBAND COMMUNICATION COOPERATIVE**  
**CONSOLIDATED FINANCIAL STATEMENTS**  
**(USAC DOCUMENT - 310542MI3017.PDF)**

<b>USDA-RUS</b>  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i> BORROWER NAME  AllBand Communications Cooperative	
<i>INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.</i>	PERIOD ENDING December, 2015	BORROWER DESIGNATION MI0570
<p style="text-align: center;"><b>CERTIFICATION</b></p> <p><i>We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.</i></p> <p><b>ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.</b></p> <p style="text-align: center;"><b>DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII</b> (Check one of the following)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.                 </div> <div style="width: 45%;"> <input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report                 </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 30%;"> <u>Ronald Siegel</u> </div> <div style="width: 30%; text-align: center;"> <u>3/8/2016</u> DATE                 </div> </div>		

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents	415,961	160,689	25. Accounts Payable	215,322	21,194
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable	214,719	243,378	28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt	300,000	389,389
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.	370,431	
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued	29,408	
b. Other Accounts Receivable			33. Other Taxes Accrued	23,338	30,773
c. Notes Receivable			34. Other Current Liabilities	7,479	15,858
5. Interest and Dividends Receivable			<b>35. Total Current Liabilities (25 thru 34)</b>	945,978	457,214
6. Material-Regulated	131,958	509,146	<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	5,384,521	4,995,009
8. Prepayments	1,219	107,617	37. Funded Debt-RTB Notes		
9. Other Current Assets	2,750	2,750	38. Funded Debt-FFB Notes		
<b>10. Total Current Assets (1 Thru 9)</b>	766,607	1,023,580	39. Funded Debt-Other		
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt	1,906,390	399,526
b. Nonrural Development			<b>46. Total Long-Term Debt (36 thru 45)</b>	7,290,911	5,394,535
13. Nonregulated Investments			<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets	28,187	25,437	47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
<b>17. Total Noncurrent Assets (11 thru 16)</b>	28,187	25,437	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom, Plant-in-Service	6,989,099	7,107,811	51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction	2,238,942	53,693	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates	3,100	3,140
22. Less Accumulated Depreciation	2,441,087	2,815,035	55. Other Capital		
<b>23. Net Plant (18 thru 21 less 22)</b>	6,786,954	4,346,469	56. Patronage Capital Credits	(868,715)	(599,708)
<b>24. TOTAL ASSETS (10+17+23)</b>			57. Retained Earnings or Margins	210,474	140,305
			<b>58. Total Equity (51 thru 57)</b>	(655,141)	(456,263)
			<b>59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)</b>		
	7,581,748	5,395,486		7,581,748	5,395,486

Total Equity = (8.46%) % of Total Assets

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INSTRUCTIONS- See RUS Bulletin 1744-2		PERIOD ENDING  December, 2015
<b>PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS</b>		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	190,448	203,258
2. Network Access Services Revenues	1,505,801	1,345,320
3. Long Distance Network Services Revenues	24,782	18,041
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues	299,352	396,171
6. Uncollectible Revenues		
<b>7. Net Operating Revenues (1 thru 5 less 6)</b>	<b>2,020,383</b>	<b>1,962,790</b>
8. Plant Specific Operations Expense	313,749	277,798
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	221,383	212,458
10. Depreciation Expense	371,689	373,948
11. Amortization Expense	2,750	2,750
12. Customer Operations Expense	170,453	221,596
13. Corporate Operations Expense	318,556	474,707
<b>14. Total Operating Expenses (8 thru 13)</b>	<b>1,398,580</b>	<b>1,563,257</b>
15. Operating Income or Margins (7 less 14)	621,803	399,533
16. Other Operating Income and Expenses		
17. State and Local Taxes	2,175	100
18. Federal Income Taxes	30,375	750
19. Other Taxes	158,323	(43,612)
<b>20. Total Operating Taxes (17+18+19)</b>	<b>190,873</b>	<b>(42,762)</b>
21. Net Operating Income or Margins (15+16-20)	430,930	442,295
22. Interest on Funded Debt	297,450	279,297
23. Interest Expense - Capital Leases		
24. Other Interest Expense	22,027	7,775
25. Allowance for Funds Used During Construction		
<b>26. Total Fixed Charges (22+23+24-25)</b>	<b>319,477</b>	<b>287,072</b>
27. Nonoperating Net Income	99,021	(14,918)
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
<b>31. Total Net Income or Margins (21+27+28+29+30-26)</b>	<b>210,474</b>	<b>140,305</b>
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year	64,148	269,007
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital	64,148	269,007
<b>39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]</b>	<b>210,474</b>	<b>140,305</b>
40. Patronage Capital Beginning-of-Year	(932,863)	(868,715)
41. Transfers to Patronage Capital	64,148	269,007
42. Patronage Capital Credits Retired		
<b>43. Patronage Capital End-of-Year (40+41-42)</b>	<b>(868,715)</b>	<b>(599,708)</b>
44. Annual Debt Service Payments	354,694	370,554
45. Cash Ratio [(14+20-10-11) / 7]	0.6014	0.5827
46. Operating Accrual Ratio [(14+20+26) / 7]	0.9448	0.9209
47. TIER [(31+26) / 26]	1.6588	1.4887
48. DSCR [(31+26+10+11) / 44]	2.5498	2.1699

USDA-RUS

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

M0570

PERIOD ENDED

December, 2015

## Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Robbs Creek Exchange	19.99	19.99	0	140	140	255.00	255.00
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			0	140	140	255.00	255.00
No. Exchanges	1						

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Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION								
4. BROADBAND SERVICE								
Details on Least Expensive Broadband Service								
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Robbs Creek Exchange	140	94	94	>6,000	6,000	39.99	Package	Fiber to the Home
Total	140	94						

USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>			BORROWER DESIGNATION MI0570 <hr/> PERIOD ENDING December, 2015		
INSTRUCTIONS- See RUS Bulletin 1744-2					
<b>PART D. SYSTEM DATA</b>					
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile	
2	6	177	.79	.55	
<b>PART E. TOLL DATA</b>					
1. Study Area ID Code(s)  a. 310542 b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____		2. Types of Toll Settlements (Check one)  <div style="display: flex; justify-content: space-between;"> <div>             Interstate: <input type="checkbox"/> Average Schedule               Intrastate: <input type="checkbox"/> Average Schedule           </div> <div> <input checked="" type="checkbox"/> Cost Basis   <input checked="" type="checkbox"/> Cost Basis           </div> </div>			
<b>PART F. FUNDS INVESTED IN PLANT DURING YEAR</b>					
1. RUS, RTB, & FFB Loan Funds Expended					
2. Other Long-Term Loan Funds Expended					
3. Funds Expended Under RUS Interim Approval					
4. Other Short-Term Loan Funds Expended					
5. General Funds Expended (Other than Interim)				305	
6. Salvaged Materials					
7. Contribution in Aid to Construction					
8. Gross Additions to Telecom. Plant (1 thru 7)				305	
<b>PART G. INVESTMENTS IN AFFILIATED COMPANIES</b>					
INVESTMENTS  (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance
	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

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	MI0570	
	PERIOD ENDING	
December, 2015		
PART H. CURRENT DEPRECIATION RATES		
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) <div> <input type="checkbox"/> YES           <input checked="" type="checkbox"/> NO         </div>		
EQUIPMENT CATEGORY		DEPRECIATION RATE
1. Land and support assets - Motor Vehicles		10.00%
2. Land and support assets - Aircraft		
3. Land and support assets - Special purpose vehicles		
4. Land and support assets - Garage and other work equipment		10.00%
5. Land and support assets - Buildings		5.00%
6. Land and support assets - Furniture and Office equipment		10.00%
7. Land and support assets - General purpose computers		20.00%
8. Central Office Switching - Digital		10.00%
9. Central Office Switching - Analog & Electro-mechanical		
10. Central Office Switching - Operator Systems		
11. Central Office Transmission - Radio Systems		
12. Central Office Transmission - Circuit equipment		10.00%
13. Information origination/termination - Station apparatus		
14. Information origination/termination - Customer premises wiring		
15. Information origination/termination - Large private branch exchanges		
16. Information origination/termination - Public telephone terminal equipment		
17. Information origination/termination - Other terminal equipment		
18. Cable and wire facilities - Poles		
19. Cable and wire facilities - Aerial cable - Metal		
20. Cable and wire facilities - Aerial cable - Fiber		
21. Cable and wire facilities - Underground cable - Metal		
22. Cable and wire facilities - Underground cable - Fiber		
23. Cable and wire facilities - Buried cable - Metal		
24. Cable and wire facilities - Buried cable - Fiber		4.55%
25. Cable and wire facilities - Conduit systems		
26. Cable and wire facilities - Other		



USDA-RUS		BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		MI0570	
		PERIOD ENDED	
INSTRUCTIONS – See help in the online application.		December, 2015	
PART I – STATEMENT OF CASH FLOWS			
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		415,961	
CASH FLOWS FROM OPERATING ACTIVITIES			
2. Net Income		140,305	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities			
3. Add: Depreciation		373,948	
4. Add: Amortization		2,750	
5. Other (Explain)			
Changes in Operating Assets and Liabilities			
6. Decrease/(Increase) in Accounts Receivable		(28,659)	
7. Decrease/(Increase) in Materials and Inventory		(377,188)	
8. Decrease/(Increase) in Prepayments and Deferred Charges		(106,398)	
9. Decrease/(Increase) in Other Current Assets		0	
10. Increase/(Decrease) in Accounts Payable		(194,128)	
11. Increase/(Decrease) in Advance Billings & Payments		0	
12. Increase/(Decrease) in Other Current Liabilities		(13,594)	
13. Net Cash Provided/(Used) by Operations		(202,964)	
CASH FLOWS FROM FINANCING ACTIVITIES			
14. Decrease/(Increase) in Notes Receivable		0	
15. Increase/(Decrease) in Notes Payable		0	
16. Increase/(Decrease) in Customer Deposits		0	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		(2,177,418)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		0	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		40	
20. Less: Payment of Dividends		0	
21. Less: Patronage Capital Credits Retired		0	
22. Other (Explain)			
23. Net Cash Provided/(Used) by Financing Activities		(2,177,378)	
CASH FLOWS FROM INVESTING ACTIVITIES			
24. Net Capital Expenditures (Property, Plant & Equipment)		2,066,537	
25. Other Long-Term Investments		0	
26. Other Noncurrent Assets & Jurisdictional Differences		2,750	
27. Other (Explain) change in 100% grant assets		55,783	
28. Net Cash Provided/(Used) by Investing Activities		2,125,070	
29. Net Increase/(Decrease) in Cash		(255,272)	
30. Ending Cash		160,689	

Revision Date 2010

USDA-RUS  OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION  MI0570
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2015
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

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INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2015
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	